

Kids Stop Peebles

Workshop & Party Policies

Workshop Policy

- Full payment is required at the time of booking to secure a workshop place.
 - Cancellations made 7 days or more before the workshop may be transferred to another date (subject to availability).
 - Cancellations within 7 days of the workshop are non-refundable. No refunds will be given for non-attendance.
 - Drop-off sessions are available for children aged 5 and over.
 - Children under 5 must be accompanied by a parent or carer for the duration of the session.
 - Parents/carers must provide an emergency contact number at booking.
 - Children must be collected promptly at the end of the session. Late collection may result in an additional charge.
 - If a child's behaviour is disruptive or unsafe, we reserve the right to contact parents for early collection.
 - Workshops are held upstairs and there is currently no disabled access. Please contact us before booking if you require assistance.
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Party Policy

- A non-refundable deposit is required to secure your party date.
- The remaining balance must be paid prior to the event.
- Parties are based on up to 8 children. Additional children must be confirmed in advance and are charged per child.
- Final numbers must be confirmed at least 5 days before the party.
- Deposits are non-refundable. Cancellations within 14 days of the party date are non-refundable.
- Parties are fully hosted by Kids Stop staff. At least one responsible adult must remain on the premises during the party.
- Parents must inform us of any allergies or medical conditions prior to the event.
- We provide juice and popcorn only unless otherwise agreed.
- Parties are held upstairs and there is currently no disabled access.
- We reserve the right to charge for any deliberate damage to equipment or the premises.